



Telkom Summer Campaign Competition

TAP2WIN AND STAND A CHANCE TO WIN 1 OF 5 TOYOTA STARLET CROSSES

Competition Terms & Conditions

5 October 2025– 31 January 2026

*Get a Telkom SIM, recharge or buy a bundle of R25 or more, OR sign-up for any postpaid Mobile, LTE, Fibre plan and stand a chance to win your share **of R400 million in prizes including 1 of 5 Toyota Starlets Crosses**. Other exciting prizes include fuel, grocery, takeaway, travel, dining vouchers, data bundles and much more.*

1. Introduction

- 1.1 This competition ("**Competition**") is organized and run by **Telkom SA SOC Ltd** (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria.
- 1.2 Telkom is running the "**Tap2Win win your share of R400 million in prizes including 1 of 5 Toyota Starlet Crosses**" whereby customers' stand to win **Toyota Starlet Cross cars** valued at approximately **R360 000,00 (Three hundred and Sixty thousand rand)** each, including VAT.
- 1.3 The Summer Tap2Win win 1 of 5 Toyota Starlet Cross competition will run from **00:01 5 October 2025 till 23:59 31 January 2026**, both dates inclusive (the "Competition Period"). Any entries received after the closing date of the Competition Period will not be considered for the Competition.
- 1.4 The Competition is open to all Telkom Mobile, LTE, Fibre and PBAX customers 18 years and older with a valid South African ID and Drivers license.
- 1.5 Employees, directors and agents of Telkom and all participating stores, their immediate families, life partners, business partners and associates and any person directly involved with the sponsoring, devising, production, management or marketing of this Competition are not eligible to participate in this Competition.
- 1.6 The Competition will be executed in the Republic of South Africa.
- 1.7 By entering the Competition, all participants agree to be bound by these terms and conditions, which will be interpreted by the Organisers and the Organisers decision regarding any issue will be final and binding and no correspondence will be entered into.
- 1.8 The Competition applies to customers who perform the qualifying triggers and register or opt in to the Tap2Win.

2. Competition Mechanics

2.1 To enter this Competition, Participants must:

- 2.1.1 Mobile Prepaid/Hybrid Voice and LTE customers must recharge and/or purchase a bundle to the value of R25 or more.
- 2.1.2 Mobile Hybrid/Postpaid Voice and LTE customers must purchase a bundle to the value of R25 or more, upgrade/renew one of their existing contracts or sign-ups for a new Mobile/LTE or Fibre contract.
- 2.1.3 Existing Fibre customer should upgrade their speeds and Prepaid Fibre customers should recharge or purchase a Fibre bundle.
- 2.1.4 Sign up for a PABX line,
- 2.1.5 Opt-in or register on Tap2Win via *180# / *123# / TelkomApp / www.telkom.co.za
- 2.1.6 Any Mobile customer that is not opted-In or registered on Tap2Win by the time of the Draw will be disqualified from the draw.
- 2.1.7 All Fibre, PABX and Postpaid LTE customers will qualify for an automatic entry, no registration / opt-in will be required.

2.2 The Competition Winners will be randomly selected by means of an electronic random draw selection from all eligible entries which meet the requirements set out in these Terms and Conditions. An independent auditor will oversee the selection of the winner(s) throughout the competition and will keep records as provisioned for in terms of the CPA

- 2.3 Each Recharge and/or bundle purchase, contract upgrade/renewal or purchase will constitute one (1) entry into the Competition.
- 2.4 Only entries received during the Competition period as stipulated in clause 1.2 above will qualify as potential Competition Winners.
- 2.5 Entrants are allowed to enter as many times as they like but are only eligible to win once for the duration of the Competition.

3. Competition Prize

- 3.1 There will be 1 (one) Competition Winner who will be randomly drawn **in each new month during the Competition Period to win a brand-new Toyota Starlet Cross valued at approximately R360 000 (three hundred and sixty thousand rand) each, including VAT ("Competition Prize").**
- 3.2 Participants also stand a chance to win instant prizes include fuel, grocery, takeaway, travel, dining

vouchers, data bundles and much more

3.3 The Organisers shall solely determine the specifications and colour of the Competition Prize to be won, and the Organisers decision is final.

3.4 The Organisers shall not be liable for any manufacturing faults, recalls, damage or loss of or to any Competition Prize once handed over to the Competition Winner.

3.5 The cost and arrangement of licensing, registration of the Competition Prize is included. The Competition Winner must contact the dealership that does the handover to arrange for the legal transfer of the Competition Prize. The **costs and arrangement of vehicle insurance is excluded.**

3.6 The winner will be responsible for arranging their own transportation to the designated collection point where the car will be handed over.

3.7 The Competition Winner must arrange for third party insurance against damage or loss from the moment possession is taken of the Competition Prize. The Organisers will not cover Insurance for the Competition Prize.

3.8 The prize is not transferable or exchangeable and can only be collected from the dealership by the rightful person who has been declared the winner of the prize, with the correct identification documents.

3.9 The Organisers reserve the right to substitute the Competition Prize for an alternative prize of equal or greater value should the Competition Prize not be available for whatsoever reason.

3.10 In addition to the above prizes, Small Business and Business customers will have the opportunity to win one **(1) of ten (10) Huawei MateBook D14 Core i3 512GB Silver laptops, each valued at R17,449.00**, when they:

3.10.1 Sign up for any Telkom Business postpaid deal between **10 October 2025 and 31 January 2026** and stand a chance to win one of 10 Huawei Matebook D14 Core i3 512GB Silver laptops to the value of R17 449.00 each.

3.10.2 Entries will be manually entered by the Telkom Business Sales Reporting teams and selected by random lucky draw by an externally appointed auditor during the month of February 2026.

3.10.3 Laptop winners will be contacted in February 2026 and couriered to the winners in March 2026.

3.10.4 Winners to be willing to participate in post-competition photography and interviews, where their businesses will be profiled for in future marketing campaigns and communications.

4. Monthly and Grand Prize Car Give-aways: Draws and Prize handover

- 4.1 One (1) winner will be selected for each of the months October, November and December 2025.
- 4.2 Two (2) winners will be selected in January 2026.
- 4.3 All draws will be conducted between the 11th and 16th of the month following the qualifying period (e.g., October entries will be drawn between 11–16 November).
- 4.4 The vehicle handover shall take place within seven (7) working days of the draw date.
- 4.5 Telkom reserves the right to publish winners' names and photographs on its social media platforms and to announce the winners across various radio stations. By accepting the prize, winners consent to the use of their name, image, and likeness for publicity purposes without additional compensation, unless prohibited by law.

5. Specific Terms and Conditions

- 5.1 The Competition Winner is required to have a valid driver's license to win the monthly car competition prize and the grand prizes in January 2026. Should the winner fail to produce a valid South African Driver's license, they will forfeit the prize.
- 5.2 The selected Competition Winner must be able to identify themselves (in a manner determined by the Organisers) as the qualifying entrants to the Competition and have to comply with the required validation procedure in order to claim the Competition Prize.
- 5.3 The selected Competition Winner must have complied with these Terms and Conditions to enter and shall have no accounts held with Telkom being in arrears to be eligible to win the Competition Prize.
- 5.4 A prize winner will not qualify to win another prize for a Telkom competition for 12 months after having been awarded the Prize. This clause shall also apply to a prize winner that utilised different social media accounts or another person's contact details to participate in any Telkom Competition.
- 5.5 In instances where the entrant's details do not match those of the claimant, Telkom reserves the right to withhold the prize.
- 5.6 The Organisers' decision on any aspect of the Competition including the allocation of the Competition Prize will be final and binding and no correspondence will be entered into.
- 5.7 There are no additional charges for participating in the Competition.
- 5.8 All risks and ownership of the Competition Prize shall pass to the Competition Winner on transfer/delivery thereof and hence all the Organiser's obligations regarding the Competition as well as in regard to the Competition Prize shall terminate. The Organisers will advise of arrangements in respect of the Competition Prize distribution at the time of contacting the selected Competition Winner.

- 5.9 Notwithstanding the fact the Competition Prize vests on the Competition Winner immediately upon the determination of the results, any Competition Prize that remains unclaimed/ undeliverable after a month of transfer or no reasonable effort is made on the part of the Competition Winners to claim the Competition Prize despite having been advised of the results of the Competition will be forfeited.

6. General Terms and Conditions

- 6.1 The Competition is **valid from the 5 October 2025 up to 31 January 2026.**
- 6.2 The Competition Winner will be contacted during working hours (08h00 to 17h00) by phone, using the cell phone number associated with his/ her entry into the Competition.
- 6.3 The cell phone number needs to be RICA'd / registered with the correct details of the winner
- 6.4 The Organisers will use reasonable efforts to contact the Competition Winner telephonically on the contact details used to participate in the Competition.
- 6.5 The Organiser shall attempt to contact the Competition Winner for a period of 2 (two) working days after his/ her name has been drawn and verified as a Competition Winner either by way of email or telephonically.
- 6.6 Should a participant not be available on the contact number during the timeframe stipulated or reject, forfeit or decline acceptance of the Competition Prize, that person's right to the Competition Prize will be deemed to have been waived and the Competition Prize will be forfeited. The Organisers reserve the right to then award the Competition Prize to the next selected entrant.
- 6.7 The claim for the Competition Prize will be subject to security and validation, failing which the Competition Winner will forfeit the Competition Prize and the Competition Prize will be awarded to the next selected qualifying entrant.
- 6.8 If the Competition Winner cannot accept the Competition Prize for any reason whatsoever, the Competition Prize will be awarded to the next selected qualifying entrant.
- 6.9 The Organisers reserve the right to withhold any Competition Prize until it is satisfied that the claim by the Competition Winner is valid.
- 6.10 In the event that the user of the mobile phone (i.e., the participant in the Competition) is not the person that is responsible for payment of any contract with Telkom, then the Competition Prize will be awarded to the person that is the account holder and responsible for payment of the qualifying contract/ existing qualifying contract.
- 6.11 The Organisers shall request the Competition Winner consent in writing to their image and/or likeness being used and published by the Organisers in connection with the Competition for a period of 12 (twelve) months after they have been announced as the Competition Winners.
- 6.12 The Competition Winner name and location may be displayed on www.telkom.co.za, on

Organisers Social Media Assets as well as on screens/in store TV within Telkom Approved sales channels subject to the Winner's consent.

6.13 The Participants acknowledge that Personal Information about the Competition Winner will be shared with the Organisers of the Competition and their agents to the extent necessary for Competition Prizes to be fulfilled to the Competition Winner and relating to the purpose of this Competition.

6.14 User data collected via the Competition will not be used for any other purpose than for the Competition only. User data collected via the entry for this Competition will be stored for as long as it is legally required to and in accordance with the Organizers' Privacy Policy: https://media.telkom.co.za/today/media/downloads/TelkomPrivacyStatement_30062021.pdf

6.15 If there is no legal requirement, the collected information will only be stored for as long as it is needed.

6.16 The duration of the Competition may be extended or curtailed at the discretion of the Organisers.

6.17 The Competition, the Competition Prize, and any terms and/or conditions surrounding it may be amended by reasonable notification at any time during the Competition and will be applied and interpreted in the sole discretion of the Organisers. Such altered terms and conditions shall become effective immediately after being altered or on such date as may be determined by the Organisers. No participants shall have any recourse against the Organisers as a result of any alterations of the Terms and Conditions.

6.18 In the event of a dispute in regard to any aspect of the Competition and/or the Terms and Conditions, the Organiser's decision will be final, and binding and no correspondence will be entered into.

6.19 The Organisers are not liable for any technical failures affecting participation and / or prize redemption process of the Competition.

6.20 The Organisers shall not be liable for taxes, or any costs incurred by the Competition Winner for entering the Competition or in claiming the Competition Prize.

6.21 Neither the Organisers, nor any other person or party associated with the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, shall be liable whatsoever for any loss and/or damage incurred or suffered (including but not limited to direct or indirect or consequential loss), death or personal injury suffered or sustained arising from either participation in the Competition or from claiming the Competition

Prize or after claiming the Competition Prize.

- 6.22 In addition, neither the Organizers, nor its agents shall be responsible for any loss or misdirected entries, including entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating and/or prize redemption process of the Competition.
- 6.23 If the Organisers are required by applicable law to alter or cancel any aspect of the Competition or to terminate it as a result of changes in legislation, or for any reason whatsoever, it will have the right to terminate the Competition being offered, with immediate effect and without notice. In such event all entrants hereby waive any rights which they may have against the Organisers and any associated companies, agents, contractors and/or sponsors.
- 6.24 The Organisers may refuse to award the Competition Prize if these Terms and Conditions have not been adhered to or if it detects any irregularities or fraudulent practices. The Organisers are entitled in their entire discretion to reject any Participant for any reason and will not be obliged to notify the participant that they are rejected.
- 6.25 All information relating to the Competition which is published on any marketing material will form part of these Terms and Conditions. In the event of any conflict between such marketing material and these Terms and Conditions, these Terms and Conditions shall prevail.
- 6.26 South African law shall govern these Competition rules and the courts of South Africa shall have exclusive jurisdiction.