

Frequently Asked Questions – Daily Dose Data Bundles

What are Daily Dose data bundles?

• Daily Dose data bundles are new data bundles which allow a customer to purchase a bundle that is broken down and allocated daily instead on once-off. They come in three categories i.e., Three days, Seven days and Thirty days.

| 3-Day Bundle | Allocated Data | Any-Time Data | Data Validity | Price (Incl. VAT) |
|--------------------------|-------------------|-----------------|------------------|----------------------|
| Daily Dose Gigs 1.5GB | 1.5GB | 500MB x 3days | 3 Days | R35 |
| Daily Dose Gigs 3GB | 3GB | 1GB x 3days | 3 Days | R65 |
| Daily Dose Gigs 6GB | 6GB | 2GB x 3days | 3 Days | R95 |
| 7-Day Bundle | Allocated Data | Any-Time Data | Data Validity | Price (Incl. VAT) |
| Daily Dose Gigs 3.5GB | 3.5GB | 500MB x 7days | 7 Days | R55 |
| Daily Dose Gigs 7GB | 7GB | 1GB x 7days | 7 Days | R79 |
| Daily Dose Gigs 14GB | 14GB | 2GB x 7days | 7 Days | R149 |
| | | | | |
| 30-Day Bundle | Allocated Data | Any-Time Data | Data Validity | Price (Incl. VAT) |
| Daily Dose Gigs 9GB | 9GB | 300MB x 30 days | 30 Days | R119 |
| Daily Dose Gigs 15GB | 15GB | 500MB x 30 days | 30 Days | R175 |
| Daily Dose Gigs 30GB | 30GB | 1GB x 30 days | 30 Days | R289 |

Who is eligible to purchase these bundles?

- Mobile Prepaid
- Hybrid
- Prepaid LTE

Where can I purchase Daily Dose data bundles?

Daily Dose data bundles can be purchased via the following channels:

- USSD *180#
- My Telkom App
- Telkom Website <u>www.telkom.co.za</u>
- Telkom Pay
- WhatsApp
- Telkom Stores

Do Daily Dose data bundles carry over?

• No, Daily Dose bundles data shall not carry over.

Is Data transfer allowed?

• No, Data transfer shall not be allowed on Daily Dose bundles.

Is there a limit to the number of purchases?

• There is no limit to the number of purchases, order of consumption will govern the multiple bundles data that have been loaded. Example, If a customer loads a Three day Daily Dose bundle and a 7day Daily Dose bundle both the shorter validity bundle will consume first, however the daily data allocate will expire on the same day at 23:59