

Apple Music 3 Months Free Campaign Frequently Asked Questions

Who qualifies for the Apple Music promotion?

Any Mobile customer who is not already subscribed to Apple Music can sign up to 3 months free Apple Music.

What is the duration of the campaign?

The campaign will commence on 22 May 2023 and end on 21 May 2024.

What is the monthly subscription fee after the 3 months free period ends?

The monthly subscription fee is R69.99 after the three months free period ends.

How does a new Apple Music subscriber redeem the offer?

- Customer sees offer via one of Telkom's marketing channels.
- Customer clicks on the button for Apple Music.
- Customer is directed to the Apple redemption flow.
- Customer signs in with their Face ID/Apple ID credentials.
- Customer completes the steps on device and successfully redeems the offer.
- Go back to Settings → Apple ID → Subscriptions. Apple Music should be listed under active subscriptions.

Do I need to register for the service?

Yes, customers must have an Apple ID. Customers can access the Apple website for guidance on how to create an Apple ID.

Is the service available to iOS as well as Android customers?

Yes, you don't have to be an Apple customer to make use of the offer. Android customer must follow the prompts for Android devices on the links provided to register and make use of the offer.

On what devices am I able to access Apple Music?

Apple Music is available on the following devices: iPhone, iPad, Apple watch, PC, Mac and Android.